



Kensa Heat Pumps
A KENSA GROUP COMPANY

Production Planner

GENERAL SUMMARY

The Kensa Group represents award-winning British engineering at its finest - the UK's leading manufacturer of ground source heat pumps (Kensa Heat Pumps), and the UK's pioneer of their mass-scale installation (Kensa Contracting).

The Kensa Group is transforming how Britons heat their homes, delivering a 21st century alternative to the gas grid. With over two decades of proven expertise in low carbon technology, we want to connect people in homes and businesses across the UK to cleaner, greener, and cheaper heat. Together, we will meet the UK's ambition to install 600,000 heat pumps every year by 2028, and be net zero by 2050.

ROLE OVERVIEW

You will join our growing, close-knit Operations Team, driving the production of our market-leading heat pumps and related products in our leading-edge lean-manufacturing production facility.

You will ensure that Kensa Heat Pumps production is fully planned, so that customer demand is met at all times. You will work with Production Management, Customer Service and Purchasing to ensure that products are available to customers on time, materials are available when needed, stock levels are controlled and production utilisation is maximised whilst maintaining quality.

You will have a strong track record of delivering excellent results as part of a dynamic team and display a positive attitude.



ROLE BENEFITS

Kensa aims to be a great place to work. We want our passion for our business and our products to be shared by all of our team.

We're proud of what we achieve:

- saving the planet by reducing our customers' carbon footprint,
- helping people out of fuel poverty by reducing their electricity consumption.

It is important to us that our people share that pride, and feel valued as they contribute to our shared success

Kensa is growing fast, and we aim for our people to grow with us. Several of our Directors and Senior Managers started working at Kensa in the factory, making heat pumps.

We value hard work, commitment and excellence. We aim to be fair and supportive as an employer. For this reason, the healthcare, holidays, pension and other benefits listed below are the same for everyone, whether they are a factory worker, office worker, cleaner or director.

Competitive salary:

Starting: £28,000 - £35,000 according to experience

Pension: Automatic enrolment into Kensa's company pension scheme.

Holiday: 25 days holiday increasing to 30 days holiday (plus bank holidays) for 5+ years' service.

Flexible working environment: We understand the benefits of flexible working conditions to meet the demands of your role, so we can accommodate a blend of working from home and office based.

Culture: Our Operations Team is warm, friendly and supportive. Kensa production started in a garage, progressed to a workshop, and has grown to a modern, professional factory. Through all that change, we've kept the sense of one team, the Kensa 'family'.

Social events: Work hard, play hard, we love to host regular Kensa parties for staff and their families, and in recent times when we haven't been able to get together in person, we do all we can to keep spirits high.

Growth: Your development is important - we encourage and help with development including internal and external courses, learning, study, and software support, all bespoke to you.

Wellbeing: Free 24/7 access to an independent and confidential Employee Assistance Programme for you and your immediate family.

Health: Private Health Insurance available after one year of service.

Active: Cycle to Work Scheme to help lower your carbon footprint whilst boosting endorphins and your health



ROLE REQUIREMENTS

As part of the Kensa Heat Pumps Operations Team, you will be critical to producing and delivering market leading products. You will be used to delivering best quality work, as part of a high performance team. To be a part of that team you will need to meet these Role Requirements:

EXPERIENCE

You will have 2 or more years of previous experience in production planning in a technical manufacturing business. You will be used to working in a Lean Manufacturing environment, and understand the flow of materials through a factory.

EDUCATION

You will be educated to HND or above.

CHARACTERISTICS

- Able to gather all the key data needed, liaising with key stakeholders and construct / update a plan.
- Ability to meet tight deadlines and to remain calm and clear-headed under pressure
- Analytical – able to gather data, identify key elements, draw logical conclusions and make decisions
- Able to work as a team player and deliver excellent quality on time.
- Good communication skills – comfortable dealing with all levels of seniority and presenting information clearly and concisely
- Open-minded and able to contribute ideas

- An excellent problem solver with the ability and drive to approach an issue from a number of angles to find a solution.

SKILLS

- Production planning in technical manufacturing
- Confident working with MRP to plan production
- Understanding / Experience in Lean Manufacturing. Familiar with the concept of single-piece flow.
- Confident working with an ERP system
- Good understanding of Supply chain management and logistics.
- Proficient with Excel for analysis and reporting of production / inventory data.
- Fluent with MS-Office and comfortable with general IT.

ROLE RESPONSIBILITIES

As Production Planner, you will work closely with the Operations Team to maintain a clear plan that ensures that:

- Planned Production output meets sales demand.
- Materials are available in time for production requirements.
- Production output is managed to ensure capacity is well utilised and not exceeded.

Your main responsibilities will be to:

- Maintain the build schedule to meet business and customer needs by capturing, updating and loading demand forecasts and reviewing orders in line with production capacities, materials availability, customer demand and the business plan.
- Identify conflicts and constraints and work with the Operations Team to resolve.
- Review and plan capacity requirements on-going with the Production Supervisor and Operations Director.
- Manage finished goods and sub-assembly levels to ensure sufficient supply to maintain production / meet demand
- Work with the Purchasing team to ensure timely receipt of materials to meet production plan
- Work with Production Management to ensure efficient utilisation of the factory
- Monitor and report KPCs related to Production, Inventory and Costs
- Work with Operations Team to develop and implement on-going improvements to the planning and scheduling process.

WORKBASE

This role will be based at Kensa Factory in Chacewater.

REPORTING STRUCTURE

- You will initially report to the Operations Director.

This job description and benefits may be subject to change, in consultation with the postholder, in response to new circumstances.

Kensa are an equal opportunities employer and are committed to providing a working environment that is free from all forms of discrimination and where all employees are treated with dignity and respect.

Please see our Equal Opportunity, Dignity and Diversity Policy for further information.

APPLY ONLINE HERE:

Thekensagroup.com/kensa-job-vacancies

OR SEND A CV AND A COVERING LETTER TO:

jobs@thekensagroup.com